

SUHYEON JO

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EDUCATION

ROYAL COLLEGE OF ART

MA / Service design
JUL 2021

HONGIK UNIVERSITY

BFA / Industrial design
MAR 2013 - FEB 2018
GPA 3.4 / 4

LANGUAGES

Korean

English

SKILLS

Tools

Sketch
Adobe XD
Protopie
Photoshop
Illustrator
InDesign
Premiere
Rhinoceros
Keyshot
V-ray
MS Office
Keynote

Design

Interview
Prototyping
Competitive
analysis
Persona
Scenario
Wire-framing
Sketching
Storyboarding
Service Design
Industrial De-
sign

AWARD

Reddot award | Winner

Asia design prize | Winner

Korea design exhibition | Gold

K Design award | Winner

Pin-up design award | Winner

EXPERIENCE

UX/UI DESIGN INTERN | MERCEDES-BENZ AG

Sindelfingen, Germany | June 2020 - September 2020

Designed UX/UI for drive-in festival protocol during and after the pandemic. Also, made a high-fidelity prototype with Protopie and Sketch.

DESIGN INTERN | KOREA DESIGN SCIENCE INSTITUTE

Seoul, Korea | December 2017

Participated in market research and ideation. Also, wrote documents to communicate with the client company.

PROJECT

SERVICE DESIGNER | NHS

London, United Kingdom | Client, Course Project | Sep - Dec 2020

Designed digital and physical service for collecting medical records and dealing with genetic risks.

SERVICE DESIGNER | INHOUSE RECORDS

London, United Kingdom | Client, Course Project | May - Jun 2019

Designed dynamic and visual growth service for inmates and ex-prisoners through mentoring system and ongoing CV.

SERVICE DESIGNER | LLOYDS BANK

London, United Kingdom | Jan - Mar 2019

Designed future financial planning service for preparing life events by providing easy and customized information

SERVICE DESIGNER | CERN

London, United Kingdom | Nov 2018 - Feb 2019

Designed application to help sharing stuff and communication for Intergenerational cohousing system to solve urbanization.

SERVICE DESIGNER | TELEPHONICA

London, United Kingdom | Sep - Nov 2018

Designed a future-oriented learning platform for building career path to match the changes in the job market of profession.